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Lessons learned: An introvert's guide to establishing community in a MOOC forum

I will give an overview of what MOOCs are, the types of MOOCs I teach, how we developed the content, and what our audience looks like.

Then I will then discuss techniques I've established and abandoned over 4 years of running MOOCs with thousands of learners, what I've done wrong (and why), how I've course corrected over time, and how we've developed a community of learners.

We will end up with a collection of best practices, and their connection to promoting inclusivity and growth mindset.